



IMI ORTON

Quality Policy

Marzo 2023	Quality Policy	QA/Process Owner		AD
DATA DATE	DESCRIZIONE DESCRIPTION	PREPARED	CHECKED	APPROVED

Quality Policy

After Audit SIL 03/03/2023

The Risk Assessment and Quality Policy are considered dynamic and constantly being updated; meetings and documents are revised when necessary (at least once a year).

ORTON is dedicated to providing superior value, service, and quality to our Customers by understanding, meeting and exceeding their requirements, while maintaining compliance to all industry and regulatory requirements.

ORTON is committed to continuous improvement of the Quality Management System.

Quality objectives are established, measured, and communicated throughout the Company.

In keeping this Policy, ORTON complies with API Specification Q1 9th Edition, ISO 9001:2015, PED 2014/68/EU, PER Press equip saf reg SI 2016 no. 1105/ **SIL IEC 61508 & 61511**, and other regulatory and statutory rules as per contractual agreement.

The Quality Policy will be defined, documented, approved, and reviewed by the Top Management during Management Review to ensure that:

- a) It is appropriate and sufficiently serves the purpose of the current organization;
- b) It is communicated and understood throughout the organization and throughout all the factories both in Italy and in Saudi;
- c) The Policy is effective and has measurable results by using adequate KPIs.

The product and the service must therefore meet a number of requirements, i.e.:

- Be designed and realized under the most modern techniques, for severe applications which could involve future requirements, analyses, and statistics;
- Be designed and realized by people with appropriate skills and experience;
- Be suitable for the defined needs, purposes and utilizations;
- Deliver products on time and in compliance with contractual requirements;
- Satisfy Suppliers' expectations paying on time and issuing project documents easily readable and clear (in terms of requirements);
- Satisfy Employees' expectations paying on time and a comfortable and safe work environment;
- Satisfy the IMI Group (stakeholders)' expectations selling products and services achieving the budget scheduled each year;
- Comply with applicable standards and specifications;
- Comply with the law requirements, rules and regulations;
- Be compatible with Environmental, Health and Safety requirements;
- Be available at competitive prices which allow the Company an adequate margin;
- IDENTIFY and evaluate risks and opportunities concerning the process;
- Maintaining all the API, ISO, PED, PER, TSG, CU TR, UL Certifications and AOC/CLIENT plant approvals.

Quality Policy

M.D. / IMI Group's Top Management (Critical Engineering Division) undertake to:

- Establish, communicate, explain and implement Policies on Quality, Ethics and Code of Conduct without neglecting anything relating to Safety on the workplace or the environment;
- Check regularly, at the time of the review or meetings, that the Quality Policy is planned, suitable and effective for pursuing corporate scopes, including the Quality objectives;
- Update the Quality Policy, communicate and check regularly that all the involved parties are familiar with the Codes of Ethics and the Group Policy entitled "IMI Way Responsible Business";
- Ensure that the resources are adequate, and ensure that responsibilities are defined and communicated within the organization;
- Provide a general summary of the Company's progress in order to set and re-examine the Quality objectives making available suitable resources and equipment;
- Diffuse Policy and Targets to involved parties.

This Quality Policy aims to achieve the following objectives fixed during the Management Review Meeting on 30/01/2023:

- Monitor and improve product and service quality by measuring and constantly reducing, eliminating and preventing non-conformities;
- Use the most appropriate technologies and resources, both internal and external;
- Improve the best available technologies for the green market, such as hydrogen services;
- Improve the best process to manage and increase AFS market (management of components/service);
- Update and improve its own technical production activities and at the same time those of its suppliers;
- Pursue and achieve the ongoing satisfaction of the Client, both internal and external;
- Pursue continuous improvement at all levels of the Company aimed at satisfying the product requirements as well as the ongoing improvement of the Quality Management System's effectiveness;
- The organization confirm **Ziggurat, Reinventing Orton & Train Your Leadership** programs in order to improve the work environment and obtain new ideas for improvement directly from people from all processes.

Top Management has documented by signature, its approval of the Quality Policy.

At least once a year ("dynamic document"), the Top Management / Manager Representative organize a Management Review Meeting with all the functions in charge to evaluate the KPIs and Policy validity.

Mission: At the Piacenza Plant all butterfly and ball valves will be produced.

At the San Nicolò Plant only the monogrammed ball valves will be produced, along with the valves subject to a specific plant's qualification/approval.

New objectives have been defined due to the energy price increase: the Top Management to reach the 50 percent quota for purchasing raw materials from BCCs, with a focus on quality requirements (increased inspections and direct visits to foundries).

-CU TR Recertification with new applicant.

Quality Policy

Vision:

- Continue the collaboration with IMI SAUDI Industry, in order to maintain the Qualification and License achieved and support them in the operational management on the first order received.
- Improving markets such as Hydrogen & LNG
- In addition to New Construction and AFM, Orton will also undertake Service enhancement (replacement of on-site valves with new valves – not partial spare parts replacements) that better meet the Customer's needs, after a review by our Engineering and Sales staff.

Piacenza, 03/MAR/2023


FRANCESCO BRACCHI
Managing Director - Orton S.r.l.